

347 Wall Street  
Meriden CT 06450  
18 September 1998

Michael Eisner, CEO  
The Walt Disney Company  
500 South Buena Vista Street  
Burbank, CA 91521

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**MICHAEL EISNER**

Dear Mr. Eisner,

I know that you are a busy man, but I'd like to take this opportunity to shine a light on a group of Cast Members— a group that went far beyond Disney's high standards, and provided a number of us with a truly magical weekend.

I had the pleasure of attending "Mulan: An Animation Experience" at the Disney Institute in Florida from September 3<sup>rd</sup> to the 6<sup>th</sup>. The program, put together by Larry Lauria and the Institute staff, far exceeded my expectations. The instructors at the Institute, as well as the guest artists and speakers, allowed us to share in the magic of Disney animation. And for that I will be forever grateful.

During the final night of the program, I made a toast to your staff:

*To the people who made the Mulan Animation Experience the weekend of a lifetime-- the guest speakers and animators, the animation instructors, and the staff here at the Disney Institute.*

*You have shared with us your knowledge, and experience, and humor-- but most of all the joy of being a part of something as beautiful as Mulan.*

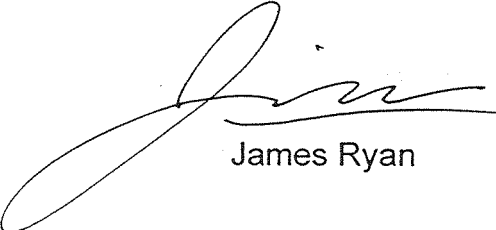
*You have truly brought honor to us all.*

Your staff brought honor not only to us, but to the Disney family as well.

All of us who attended "Mulan: An Animation Experience" are looking forward to the next Animation Experience program at the Institute.

Thank you for your time.

Sincerely yours,



James Ryan